



June 28, 2012

FILED/ACCEPTED

JUL - 2 2012

Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, N. W., Room TW - A325
Washington, DC 20554

Federal Communications Commission
Office of the Secretary

RE: Coral Wireless LLC, d/b/a Mobi PCS
47 C.F.R. § 54.313 Progress Report - CC Docket No. 09-197,
and WC Docket No. 10-90

Dear Ms. Dortch:

Coral Wireless LLC, d/b/a Mobi PCS ("Mobi") hereby submits its Progress Report in accordance with Section 54.313 of the FCC's Rules, 47 C.F.R. § 54.313. On February 23, 2007, Mobi was designated as an eligible telecommunications carrier ("ETC") by the Hawaii Public Utilities Commission.

This Progress Report covers the period January 1, 2011, through December 31, 2011.

- (1) Five Year Plan - § 54.313(a)(1): Mobi has attached its Annual Certification Report to the Hawaii Public Utilities Commission which includes a Service Quality Improvement Plan covering the prior, current, and following calendar year hereto as Attachment 1.
- (2) Service Outages - § 54.313(a)(2): Information respecting service outages experienced by Mobi, as the term service outage is defined in 47 C.F.R. § 4.5 is provided herewith as Attachment 2.
- (3) Service Requests - § 54.313(a)(3): Mobi did not receive any requests for service from potential customers within any of the service areas in which it is designated an ETC that it could not fulfill.
- (4) Service Complaints- § 54.313(a)(4): Information regarding the number of complaints received by Mobi from customers, is provided and also expressed on a per 1,000 handset basis herewith in Attachment 3.

The certifications required by § 54.313(a)(5) and § 54.313(a)(6) are attached hereto as Attachment 4.

10. of Copies made
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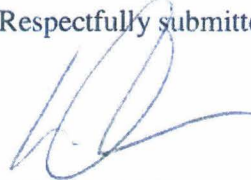
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Pursuant to § 54.313(a)(7): Attachments 5 is a copy of Mobi's brochure for the Lifeline program offered in Hawaii. Mobi will provide supplemental information on its price offerings pursuant to subsequent guidance from the Federal Communications Commission's Wireless Competition Bureau.

Pursuant to § 54.313(a)(8): Coral Wireless LLC conducts business as Mobi PCS. Coral Wireless LLC is a wholly-owned subsidiary of CW Holdings, Inc., which in turn is held by two venture firms. No publicly held company has a 10% or greater ownership interest in Coral Wireless. The Study Area Code for Coral Wireless in Hawaii is 629002.

If you have questions or require additional information please contact Peter Gose, Regulatory Affairs Director, at (808) 723-2072.

Respectfully submitted,

A handwritten signature in blue ink, appearing to read 'W. Jarvis', with a stylized flourish extending to the right.

William Jarvis
President and Chief Executive Officer
Mobi PCS

Coral Wireless LLC, d/b/a Mobi PCS
July 01, 2012 § 54.313 Annual Reporting Requirement

Attachment 1

Five (5) Year Service Improvement Plan

REDACTED

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Coral Wireless LLC, d/b/a Mobi PCS
July 01, 2012 §54.313 Annual Reporting Requirement

Attachment 2

Outage Report

REDACTED

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Attachment 3

Service Complaints

REDACTED

REDACTED FOR PUBLIC INSPECTION

Coral Wireless LLC, d/b/a Mobi PCS
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Attachment 4

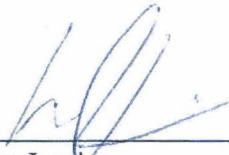
Certifications Required by 47 C.F.R. § 54.313 – CC Docket No. 09-197

This certification is submitted on behalf of Coral Wireless LLC, d/b/a Mobi PCS in accordance with 47 C.F.R. § 54.313.

On behalf of Mobi PCS (Study Area Code 629002), I, William Jarvis, hereby certify that Mobi PCS:

- is in compliance with applicable service quality standards and consumer protection rules;
- is capable of functioning in emergency situations as set forth in 47 C.F.R. § 54.202(a)(2);

I certify under penalty of perjury that the foregoing is true and correct. Executed on June 28, 2012.



William Jarvis
President and Chief Executive Officer
Mobi PCS

SUBSCRIBED, SWORN TO AND ACKNOWLEDGED before me the 28th day of
June, 2012.



NOTARY PUBLIC

BERNADETTE A. LEE

My Commission Expires: 6-29-2015

Doc. Date: 6-28-12 # Pages: 3

Bernadette A. Lee First Circuit

Doc. Description Letter to Marlene #1

Dutch Secretary Federal
Communications Commission

 6-28-12

Notary Signature Date

NOTARY CERTIFICATION

Coral Wireless LLC, d/b/a Mobi PCS
July 01, 2012 §54.313 Annual Reporting Requirement

Attachment 5

Lifeline Material

Did You Know?

Mobi PCS offers wireless service discounts through federal Lifeline programs.

What is Lifeline?

The Lifeline program is designed to provide federal assistance to qualifying households/individuals. Mobi PCS is a Hawaii wireless service provider that is able to allow customers who qualify to participate in this discount program.

If your household income is below the Hawaii-specific threshold or if you participate in certain federal assistance programs, you can receive monthly discounts on your Mobi PCS phone service.

How much of a discount can I receive?

The recurring Lifeline discount for Mobi PCS service is \$3.50 per month.

Who is eligible for this discount?

You are eligible if you participate in at least one of the following programs:

- Medicaid
- Supplemental Nutrition Assistance Program
- Supplemental Security Income
- Low-Income Home Energy Assistance Program
- Federal Public Housing Assistance or Section 8
- National School Lunch- Free Lunch Program
- Temporary Assistance for Needy Families

You may also qualify for this program on the basis of your household income.

How can I receive the Lifeline discount from Mobi PCS?

To receive the Lifeline discount, follow these steps:

1. Determine your eligibility for this program. Review the form in this brochure to determine if you qualify.
2. Complete all 5 sections and sign the certification form in this brochure. Print clearly and provide accurate information.
3. Gather copies of all necessary documentation. Qualification through household income level requires supporting documents to confirm your income status.
4. Mail, fax, or bring the certification form and supporting documents to your nearest Mobi PCS retail store.

For any questions or concerns, call customer care at 808.723.1111 or email lifeline@mobicps.com

Lifeline

Do You Qualify For A Discount On Wireless Phone Service?

mobi
pcs

W-32104.12

*Call from your Mobi PCS phone
808.723.1111 | mobicps.com

If you receive low-income benefits and you are currently or planning to be a subscriber of Mobi PCS wireless phone service,

you could be eligible to receive a monthly discount on your Mobi PCS wireless phone service.

1

Fill out all information clearly and completely.

First Name _____ Middle Initial _____ Last Name _____

Street Address (Post Office Box Numbers not acceptable) _____

City _____ Zip Code _____

Mailing Address _____

City _____ Zip Code _____

Home Telephone Number _____ Mobi Telephone Number _____

Social Security Number _____

2

Confirm your eligibility for a discount on Mobi PCS telecommunications services.

You may only receive one Lifeline discount per household. By checking the box below, you certify that you or someone else in your household is not receiving this discount.

- ☐ I certify that neither I or anyone in my household receives a Lifeline discount on any other telecommunications service.

3

Confirm your method of qualification.

Choose either **OPTION A** or **OPTION B** below to qualify:

Option
A

- ☐ I, or a dependent in my household currently receive benefits from at least ONE of the low-income programs listed below.

Check all that apply:

- ☐ i. Medicaid
- ☐ ii. Supplemental Nutrition Assistance Program
- ☐ iii. Supplemental Security Income
- ☐ iv. Low-Income Home Energy Assistance Program
- ☐ v. Federal Public Housing Assistance or Section 8
- ☐ vi. National School Lunch - Free Lunch Program
- ☐ vii. Temporary Assistance for Needy Families

- ☐ I agree to notify Mobi PCS immediately if I cease to participate in the qualifying programs.

Option
B

- ☐ My household income is at or below 135% of the federal poverty guidelines for Hawaii:

Check the box appropriate to the number of people in your household. If your household income is less than the amount shown for the number of people in your household you qualify under the income guidelines.

- | | |
|---|---|
| <input type="checkbox"/> 1 \$17,361 | <input type="checkbox"/> 5 \$41,931 |
| <input type="checkbox"/> 2 \$23,504 | <input type="checkbox"/> 6 \$48,074 |
| <input type="checkbox"/> 3 \$29,646 | <input type="checkbox"/> 7 \$54,216 |
| <input type="checkbox"/> 4 \$35,789 | <input type="checkbox"/> 8 \$60,359 |

- ☐ I agree to notify Mobi PCS immediately if I cease to qualify for the Lifeline discount based on my household income level.

Consumers qualifying for Lifeline under **OPTION B** must certify the number of individuals in their household and provide one of the following documents listed below:

- ☐ Prior year's state, federal, or tribal tax return
- ☐ Current paycheck stub or income statement from an employer
- ☐ Social Security or Veterans Administration statement of benefits
- ☐ Retirement or pension statement of benefits
- ☐ Unemployment or Workmen's Compensation statement of benefits
- ☐ Federal or tribal notice letter of participation in General Assistance
- ☐ Other official documents: A divorce decree, child support, etc.

If your documentation of income does not cover a full year you must present three consecutive months worth of the same type of document within that calendar year.

4

Agree to the terms of this discount and certify the accuracy of the information in this application.

I understand that the Lifeline discount will be effective on the billing cycle following receipt of all documentation and that my documents must be received by Mobi no later than 30 days after my initial service activation. I also understand that my initial Lifeline discount will be applied within 60 days of receipt of all documentation. Additionally, I understand that I may be required to recertify and provide proof of my eligibility at some future time.

- ☐ I certify under penalty of perjury that the information set forth on this form and other information supplied is true and correct.

Signature _____ Date _____

Print Name _____

5

Submit this completed form and any necessary forms via:

Mail:
MOBI PCS Lifeline Coordinator
1050 Bishop Street
Mailbox #277
Honolulu, Hawaii 96813

Fax:
808.723.2196

In Person:
At your nearest Mobi PCS retail store.

Internal use only.

Notes _____

Test _____

Contract ID _____

Activation Date _____

Add-On Features _____